

June 30, 2014

Tim Wahl,

Many thanks to you and your entire team at Wahl Tents for helping make my daughter's wedding party last weekend a huge success.

My family rented a large tent, tables, chairs, dishes, dinnerware, and tablecloths for this event at a lakeside park in Grosse Pointe Park on June 28.

From my initial encounter with Stephanie via email to the final good-bye to Brian and Matt on Saturday night, your employees did exemplary work.

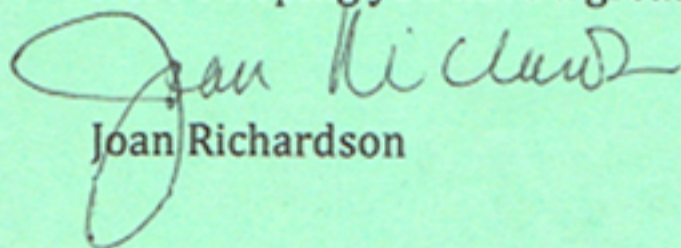
Stephanie was the essence of calm and patience as I struggled to figure out my needs. I was on the phone with Stephanie numerous times to go over details that confused me. I never heard any criticism in her voice or any frustration with me. She was simply excellent. (I also really appreciated being able to deal with her through email because having the printed documents in front of me immediately ensured that we were both getting what we expected.)

Brian and Matt were, again, remarkable on Saturday. They knew they were going to be late so they called to let me know. Once they arrived, they worked nonstop to erect the tent and haul the tables and chairs to our site. They returned that night to deconstruct everything. They were under some time pressure because the park closes at dark, and they worked diligently until the job was done. To top it off, they were kind and courteous, very professional in all of their dealings with me. Again, they were simply excellent.

I can't emphasize enough how grateful I am to you and your company. I also know that employees follow the standards that are set for them by company owners and managers.

I would not hesitate to hire you again and will certainly recommend you to anyone I know who has similar needs.

Here's hoping you have a great summer filled with many other successful events!



Joan Richardson